

# THE TUXEDO CO.

100 Tall Pines Ave, Ste 1, Longview, TX 903-759-5503

[shop@tuxedoco.com](mailto:shop@tuxedoco.com)

## RENTAL AGREEMENT

The Tuxedo Co. is going to do EVERYTHING possible to make your experience with us as pleasant as possible! For us to do so we need to agree on expectations. Your order will be available to pick up the week of your event. We will text you when it is here and ready for you to try on. The shop is very crowded during peak event seasons so please come with no more than one person.

Whenever possible, please allow time to try on your tuxedo when arriving for your fitting. Rental tuxedos are manufactured to fit a wide range of sizes. While they are not manufactured like a custom fit suit, The Tuxedo Co. is going to make any possible adjustments to get the look you want.

If you send in your measurements, the customer will be responsible if the tuxedo does not fit properly. If replacements must be ordered, the shipping charges will be paid in full by the customer. The Tuxedo Co. will not be responsible for corrections, changes, or issues (including fit issues, missing items, incorrect items and the like) on tuxedos tried on and/or picked up after 3 pm on Friday. PLEASE TRY ON YOUR TUXEDO AT PICKUP!!!

Additional Rental Fees are \$25 per day per tuxedo. TUXEDOS NOT RETURNED BY 5:00 PM ON THE MONDAY AFTER THE EVENT WILL INCUR A FEE.

Customers are responsible for malicious, intentional damage to any part of the tuxedo and will be billed out at replacement cost. A damage waiver of \$6.00 covers any accidental or incidental damages to the garment while in customer's possession. Failure to return a tuxedo is theft and will be reported to proper authorities. Any lost items will be billed in accordance with their value. All tuxedos must be PAID IN FULL before leaving The Tuxedo Co. A non-refundable down-payment of half the rental cost is due before a rental order will be processed. A service charge of \$50 will be made on any order cancelled less than 10 days before the use date. **No refund will be issued on any order cancelled within 72 hours of the date of use.** Orders changed less than ten days prior to pick-up will be subject to a change order fee. I hereby agree that said items are merely rented to me under the above stated conditions and said items shall always remain the property of The Tuxedo Co. I further acknowledge responsibility for all loss or damage due to rips, burns, irremovable stains or otherwise, up to the retail market value of the items lost or damaged in accordance with the price schedule. All garments must be returned on the first business day after use. For any unreturned garment, the customer agrees to pay an extended rental fee of \$25.00 per day for a period up to fifteen (15) days, after which the customer agrees to pay the retail market value of the garment (with a minimum value of \$500.00) and all expenses (including reasonable attorney fees) incurred by The Tuxedo Co. in the collection of the above-mentioned charges. If someone other than the renter provides required ID and signs for the garments, they accept responsibility for all losses or damages not covered in the damage waiver. Sale is final without recourse **and no refunds will be made after garment leaves the store.** No claims or shortages will be allowed unless reported or adjusted prior to the date of use.